

RESPONSIBLE SERVICE OF ALCOHOL

General

Alcohol consumption is known to contribute to the risk of cancer of the mouth, pharynx, larynx, oesophagus, liver and breast cancer. It is not just heavy drinking that increases cancer risk. Even drinking moderate amounts of alcohol daily increases the risk of these cancers, and risk increases with higher amounts of alcohol.

This policy is developed to project Sanctuary Lakes Resort as a responsible and caring environment for its employees and customers.

The National Health and Medical Research Council (NH & MRC) recommends that, to minimise short and long term risks to health, alcohol consumption should be limited to no more than two (2) standard drinks a day for men and (1) standard drink a day for women. One or two alcohol free days per week are also recommended. These recommendations are endorsed by the Cancer Council Australia in the National Cancer Prevention Policy.

Sanctuary Lakes Club Policy on the Responsible Service of Alcohol

The Club recognises that it is against the law to serve anyone to intoxication.

The Club recognises that it is against the law to serve anyone under the age of 18.

The Club recognises that it is against the law to allow disruptive or violent behaviour to occur on these premises.

Sanctuary Lakes Resort has adopted the following House policy, which provides a framework for the Responsible Service of Alcohol.

SANCTUARY LAKES RESORT & CLUB HOUSE POLICY

Alcohol Consumption

Persons who are intoxicated will be refused admission to our premises.

We will display and refer to intoxication signs in order to support our responsible attitude and meet the requirements of legislation.

Any patron in this establishment will be denied service if they are considered intoxicated.

The Club does not seek to encourage rapid or excessive consumption through pricing.

Low alcoholic beers and non-alcoholic beverages are stocked, promoted and offered as an alternative to patrons who are judged as becoming intoxicated.

If such patrons continue to order alcoholic beverages, the staff member will contact a supervisor and alert them to the patron(s) current or impending state of intoxication and refuse service on their own judgement.

The Club does not condone or encourage high risk groups entering its premises.

The Club carries all necessary RSA signs to highlight these points.

Under Age Drinking

The Sanctuary Lakes Club recognises only 3 forms of identification:

- Current driver's licence
- Proof of age card
- Passport

If a staff member believes that person who is ordering or being supplied alcohol is under 25 years of age, they will request proof of age.

If a person is less than 18 years of age or refuses to produce identification, staff will refuse service and advise a supervisor of the patron(s).

All necessary RSA signage will be visible to both patrons and bar staff.

Persons under the age of 18 are not permitted to stand or be served at the bar even for non-alcoholic products.

What is meant by responsible service of alcohol?

It is accepted that the use of alcohol is a major part of Australian social life. This is not a prohibition policy, but it is the responsibility of organising staff to ensure that there is responsible service of alcohol at functions in accordance with the guidelines below:

- Suitable non-alcoholic beverages should be served at all organised functions. Whenever alcoholic beverages are present, non-alcoholic beverages are to be made easily available in greater quantities.
- It is recommended that no more than two standard drinks a day for men and no more than one standard drink a day for women. A standard drink is equal to:
 - 100ml of wine (one bottle of wine contains around 7 standard drinks)
 - 30ml (one nip) of spirits/liqueurs
 - 60ml (two nips) of fortified wine (e.g. port, sherry)
 - 285ml (one pot) of normal strength beer
 - 375ml (one stubbie of of mid strength beer)

Disruptive or Violent Behaviour

If a staff member becomes aware that a person(s) behaviour is becoming disruptive or violent, the staff member will notify a supervisor who will discuss it with the person. If the behaviour is not rectified, the person will be asked to leave the premises.

Refusal of Service

If service of alcohol is refused to a patron, the staff member refusing service will emphasise that the individual(s) patronage is greatly valued. The staff member will then inform the patron(s) that further service of alcohol is illegal and could jeopardise the staff member's position, the Club's liquor licence and both parties could incur large fines.

Drinking and Driving

Staff members will be pro-active in seeking to discourage drinking and driving.

The Club offers a number of services designed to alleviate the need for drink driving. These services include the provision of overnight parking facilities, the provision of a safe place for the holding of car keys overnight and the making of alternative transport arrangements.

Training & Promotions

All staff have been informed about this policy on Responsible Service of Alcohol and adequately trained to support this policy.

This Club seeks to publicise and promote its position on Responsible Serving Practices.